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# John Cartwright

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**Mobile:** +44 7875 493 558, **E-mail:** [information2010@jowic.co.uk](mailto:information2010@jowic.co.uk)

**Office (NZ):** +64 3 669 0029, **Office (UK):** +44 208 133 0526, **Fax:** +44 7092 146 001,  
<http://www.linkedin.com/in/johncartwright> Skype: john.w.cartwright

## Employment Summary

Interim Healthcare Contractor;	2003 – Present
• Interim Clinical Service Manager, Christie Hospital Foundation Trust,	2009 - 2010
• Interim Directorate Manager, Royal Liverpool & Broadgreen NHS Trust,	2009 - 2009
• Interim Business Analyst, Leicester City Community Health Services,	2009 - 2009
• Interim Clinical Service Manager, Christie Hospital Foundation Trust,	2008 - 2008
• Clinical Transformation Consultant, CTG (UK) Ltd,	2008 - 2008
• Senior Business Development Manager, NHS Information Centre,	2007 - 2008
• Clinical Transformation Consultant, BT CCA,	2006 - 2006
• Clinical Manager; Accenture,	2004 - 2005
• Interim Service Manager; Great Ormond Street Hospital,	2003 - 2004
Year out, Australia and New Zealand,	2001 - 2002
Northland Health, New Zealand, Operations Manager,	2000 - 2001
Barnet & Chase Farm Hospitals NHS Trust,	1994 - 1999
North Manchester NHS Trust, Clinical Audit Facilitator,	1993 - 1994
Christie Hospital NHS Trust, Data Manager,	1990 - 1993

2010 represents two decades since I started working in healthcare. During this time I have established a successful business in Interim Management based on this extensive experience. This includes world renowned names such as Great Ormond Street Hospital, Accenture, BT and, more recently, the Christie Foundation NHS Trust.

Specialising in operational health management and with a focus on service and cost improvement, this latter career has developed due to my broad experience across the acute setting, including; emergency medicine, oncology, theatres, critical care, orthopaedics, medicine and surgery as well as pathology and radiology.

Key achievements of the last few years include:

- Identifying CIP over the last three years that amount to almost £6m,
- approved business cases and developments amounting to over £8m in the same period,
- development of a £30m capital asset program,
- achieved key patients targets,
- Budgets and staff groups managed over the last ten years vary but have been up to £10m/NZ\$16 and over 400 members of staff,
- Service lead on the redesign and rebuild of an A&E Department (NZ).

An additional focus has also been on change management, utilising Lean based methodology to help implement IT systems as well as to assist in service and cost improvements. Most roles have, however, included an element of all of the above.

This career and extensive experience within healthcare now enables me to be parachuted into a wide range of clinical settings and become established very quickly.

In the short to medium term, I aim to further develop this interim career. In the longer term, and for family reasons, this will include moving to New Zealand.

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## Employment History

### **Interim Manager (JOWIC Ltd.); January 2003 – Present**

#### The Christie NHS Foundation Trust

Interim Clinical Service Manager, Clinical Oncology; November 2009 – August 2010.

Requested to return to the Christie Hospital to support changes to the division and again concentrated on Clinical Oncology. Role extended.

#### The Royal Liverpool and Broadgreen University Hospitals NHS Trust

Directorate Manager, Theatres and Critical Care; August 2009 – November 2009

Recruited to ensure a continuity of support for the Theatres & Critical care during a recruitment process: responsible for the day to day operations and performance against targets. Role extended.

#### Leicester City Primary Care Trust

Interim Business Analyst; January 2009 – June 2009.

Following on from the Institute for Innovation and Improvements' "Delivering Quality and Value; focus on productive and efficiency": the key aim of the role was to look at a number of ambulatory conditions that could potentially be managed more effectively in the community both from a financial and service perspective. Role extended twice to look at Children's services.

#### Christie Hospital NHS Foundation Trust

Interim Clinical Service Manager, Clinical Oncology; May 2008 – October 2008

Appointed on an interim basis to fill a gap in recruitment: areas of responsibility included Radiotherapy, Oncology services and wards. The primary aim was to support the financial, HR, day-to-day & service development aspects of the division.

#### CTG (UK) Ltd, Healthcare consultant; January 2008 – May 2008

Provision of consultancy services specialising in change management and requirements capture/ analysis within acute hospitals.

#### NHS Information Centre, Senior Business Development Manager; Jan 2007 – Jan 2008

Responsible for developing business ideas and concepts and taking them through the executive decision making process and into "project ready" status.

#### BT Capital Care Alliance, Business Transformation Consultant, Jan 2006 – Aug 2006

This role was responsible for facilitating BT CCA Lean change management methodology within the project trusts (Acute or mental health), including process redesign activities, requirements capture, communications and benefits realisation.

#### Accenture, Clinical Manager/Clinical Functional Lead; Mar 2004 – Sept 2005

A core member of the clinical team within Accenture which included three key roles; NHS perspective on development, "Clinical" input into Cluster wide/local NHS engagement and as a subject matter expert on NHS reporting. Role extended twice.

#### Great Ormond Street Hospital, Service Manager; January 2003 – January 2004

Appointed to cover the service managers' role during the recruitment of the substantive position. The key responsibilities of the role were the day-to-day management of Pathology, Radiology and Genetics along. Roll extended three times.

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**Year Out; Australasia** Travelling; November 2001 - December 2002

**Whangarei Area Hospital (Northland Health),** New Zealand

Operations Manager, Medicine and Surgery; April 2000 - November 2001

Responsible for the day to day operations of the inpatient areas of Medicine, Surgery and associated areas including Inpatient Medical & Surgical wards, A&E, Intensive Care Unit, Coronary Care Unit, the Helimed Service, Bed Management, the Duty Managers and Social workers.

**Barnet & Chase Farm Hospitals NHS Trust;** 1994 - 1999

While working for Barnet and Chase Farm Hospitals NHS Trust for more than five years I was promoted a number of times as the organisation went through an extended period of change:

<u>Acting General Manager</u> , Women & Children services	April 1999 - Nov 1999
<u>Deputy General Manager</u> , Women, Children & Scientific Services	Sept 1997 - April 1999
<u>Business &amp; Operations Manager</u> , Scientific Services	April 1996 - Sept 1997
<u>Clinical Audit Manager</u> , Scientific Services	Sept 1994 - March 1996

**North Manchester NHS Trust**, Clinical Audit Facilitator

May 1993 - Sept 1994

**Christie Hospital NHS Trust**, Data Manager

July 1990 - May 1993

**D. Leonardt & Co.**, Accounts Clerk

July 1989 - July 1990

## Extracurricular activities

NHS Subject Matter Expert, Committed Network

August 2009 - present

Website tester, NHS Information Centre for Health and Social Care

Ad hoc

Council Member, Gerson Lehrman Group

January 2009 - present

Freelance photographer

2002 - present

## Education

NVQ 3 - Management (1998)

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Hendon College

BTEC National Diploma

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Bridgnorth

In Business Studies and Finance (1989)

College of FE

## Courses:

Prince 2 Foundation (2006), A-Z Employment Law (2001), New Zealand Healthcare, Back to the Future (2000), Continuous Quality Improvement & Responding to People in Emotional States (Internal 1998), Contracting (IHSM 1996), Improving Healthcare as a System (Internal 1994), Questionnaire & Performa design (IHSM 1993), Introduction to Clinical Audit (IHSM 1993).